

Gracelyn Ashby McDermott, MBA, PMP

Gracelyn A. McDermott, Executive Director of Account Management at Kaiser Permanente of the Mid-Atlantic States is an innovative and diverse executive with over 20 years' experience in Project, Program and Account Management. Kaiser Permanente is recognized as one of America's leading health care providers and not-for-profit health plans. In her role at Kaiser Permanente, Gracelyn is responsible for retention and growth of commercial accounts in Maryland, Northern Virginia, and the District of Columbia.

Gracelyn's overall professional career includes sales, operations and information technology leadership in the health care environment.

Prior to joining KP, Ms. McDermott served as *Vice President of Accrediting & Client Services* at URAC, an independent health care accrediting organization. In this role, she oversaw all aspects of the accreditation process from applicant preparation and submission through to the independent accreditation decision. Ms. McDermott also served as the Director, Specimen Administration for Ameritox, LLC, formerly a leader in pain medication monitoring, offering laboratory services and practice management tools to help clinicians coordinate and optimize the care of chronic pain patients. In this capacity, she built a new department within the organization, providing management oversight of over 350 Specimen Processors and 50 Third Party Collection sites.

Previous responsibilities include oversight of program and account management for The McConnell Group, Inc., a biodefense, biomedical and health science company, providing a comprehensive selection of professional and technical services to the government sector. She also held a series of roles with progressive program management responsibility, culminating as *Vice President of Scientific Services* for ICON Development Solutions, a contract research organization. In this role, Ms. McDermott managed a department of about 250 staff comprised of Project Management, Biostatistics, Data Management, SAS Programming, Clinical Operations, Pharmacokinetics, Pharmacodynamics, Modeling and Simulation – all in support of Clinical Trial Management.

Ms. McDermott holds a M.B.A. from Johns Hopkins University in Baltimore, MD. She is a certified Project Management Professional (PMP) and a member of Leadership Maryland, Class of 2018. She is currently serving as Vice Chair for the Maryland Chamber of Commerce and as Vice Chair of the Board of Trustees for her undergraduate alma mater, Mount Saint Mary's University. She is also a Board Member for the non-profit organization, Vehicles for Change. She resides in Mount Airy, MD with her husband and two daughters.